


User Research

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We complete 20+ interviews and observations with instructors and CMS support staff in varying capacities from several universities. Here are the steps we have taken so far:

1. We captured all of our findings in [notes](#)
2. We placed these users into categories and on continuums called [Persona Scales](#) and grouped users who clumped together.

File	Modified 
PDF File allUserResearchNotes.pdf	Jun 08, 2006 by Marc Brierley