Software Reviews
Head-to-Head

Education Learning Management Systems

VS.

Sakai

VS.

Blackboard

REPORT GENERATED 04.04.2019
This page provides a high level summary of product performance within the Business Intelligence category. Products are ranked by a composite satisfaction score (Composite Score) that averages four different areas of evaluation: Net Emotional Footprint, Vendor Capabilities, Product Features, and Likelihood to Recommend. The Net Emotional Footprint Score measures user emotional response ratings of the vendor (e.g., trustworthy, respectful, fair). Use this data to get a sense of the field, and to see how the products you’re considering stack up.

### Overview

<table>
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<tr>
<th>NET EMOTIONAL FOOTPRINT</th>
<th>QUALITY OF FEATURES</th>
<th>EASE OF IT ADMINISTRATION</th>
<th>BREADTH OF FEATURES</th>
<th>BUSINESS VALUE CREATED</th>
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<tbody>
<tr>
<td>80</td>
<td>83</td>
<td>82</td>
<td>88</td>
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<tr>
<td><strong>NET SCORE</strong></td>
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<td><strong>8.7 OUT OF 10</strong></td>
<td><strong>6.9 OUT OF 10</strong></td>
<td><strong>48</strong></td>
<td><strong>79</strong></td>
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<td>Sakai</td>
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</table>
This page summarizes user satisfaction with a variety of vendor capabilities regarding their product offering(s). Look for strong and consistent performance across the board when assembling your shortlist, and follow-up on areas of concern during the evaluation and negotiation processes.
This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don’t impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.
EMOTIONAL FOOTPRINT SUMMARY

The Net Emotional Footprint measures high-level user sentiment towards particular product offerings. It aggregates emotional response ratings for various dimensions of the vendor-client relationship and product effectiveness, creating a powerful indicator of overall user feeling toward the vendor and product.

Sakai

- Net Score: 80

- Net Emotional Footprint:
  - Integrity: 81
  - Fair: 88
  - Trustworthy: 88
  - Client-Friendly Policies: 88
  - Under Promised: 79
  - Client's Interest First: 79
  - Negotiation Generosity: 88
  - Friendly Negotiation: 88
  - Transparent Negotiation: 88
  - Unique Features: 82
  - Security Protects: 86
  - Reliable: 82
  - Altruistic: 82

Blackboard

- Net Score: 48

- Net Emotional Footprint:
  - Integrity: 59
  - Fair: 72
  - Trustworthy: 74
  - Client-Friendly Policies: 71
  - Under Promised: 66
  - Client's Interest First: 40
  - Negotiation Generosity: 57
  - Friendly Negotiation: 58
  - Transparent Negotiation: 60
  - Unique Features: 65
  - Security Protects: 64
  - Reliable: 72
  - Altruistic: 77

- Performance Enhancing: 69
The Net Emotional Footprint measures high-level user sentiment towards particular product offerings. It aggregates emotional response ratings for various dimensions of the vendor-client relationship and product effectiveness, creating a powerful indicator of overall user feeling toward the vendor and product.